

Town of Millbury Department of Public Works

SEWER DEPARTMENT OFFICE • 131 PROVIDENCE STREET • MILLBURY, MA 01527 • Tel. 508 / 865-9143

To All Meter Deduction Program Participants:

The Board of Sewer Commissioners made changes to the Meter Deduction Program at their 9/26/2023 meeting. The following policy was made effective on 9/26/2023.

METER DEDUCTION PROGRAM POLICY

The Meter Deduction Program is the responsibility of the homeowner. It is the responsibility of the homeowner to ensure that their meter is working properly and to return the Meter Deduction Forms on time. Any requested abatements for late forms will be granted at the discretion of the board and will only be granted once.

The Meter Deduction Form is now available on the Town website at https://www.millburyma.gov/sewer-commission. The Meter Deduction Form will no longer be mailed to program participants. It is the homeowner's responsibility to fill out and return the Meter Deduction Form, along with a dated picture of the meter, to the Sewer Department via email (preferred), mail, or in person by the due date for processing.

The Meter Deduction Program was set up as a consideration to residents for water usage outside of the home that does not enter the sewer system. Participation in the Meter Deduction Program does not guarantee a deduction or the right to an abatement. The Board reserves the right to modify or cancel meter deductions during times of water use restrictions determined by Aquarian Water and/or the Massachusetts Department of Environmental Protection.

Should you have any questions, please feel free to contact the Sewer Department at 508-865-9143.

Sincerely,

Sewer Commissioners Say Chiloa

Gary C. Nelson - Chairperson

Lisa C. Allain

Happy Erickson, Jr.